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Tip of the Week #99 - Create a Knowledge Base in GLM

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Your AI agents can now pull answers directly from your gym's own content. The new **Knowledge Base** in Gym Lead Machine lets you crawl your website and Google Docs, add manual FAQs, and give your AI agents accurate, gym-specific information to draw on during calls and chats.

- Create up to 15 knowledge bases for different purposes, like general info, onboarding, or one per location
- Crawl your website and Google Docs so your AI agent learns from content you already have
- Add manual FAQs for anything your website doesn't already cover

The Knowledge Base is part of Gym Lead Machine's Premium AI Features, so make sure that's activated on your account before setting one up.

For the full walkthrough, see [Create a Knowledge Base for Your AI Agents](#).

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