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Pay Commission on Late Cancells and No Shows

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You can now count late cancels and no shows toward a coach's commission on **Percentage-Based Pay Rates** in Kilo GMS. When an athlete late cancels or doesn't show up and their credit is deducted, their session value can count toward the coach's payout, so coaches on commission are paid for sessions your gym was still paid for.

- Turn on **Include Late Cancells**, **Include No Shows**, or both on any percentage-based pay rate
- Set different rules for different services, for example, group classes and personal training
- See which athletes counted toward a payout, and why, in the **Total Session Value Breakdown**

Both options are off by default, so your payroll doesn't change until you turn one on.

For the full walkthrough, see [Include Late Cancells and No Shows in Commission Pay](#).

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