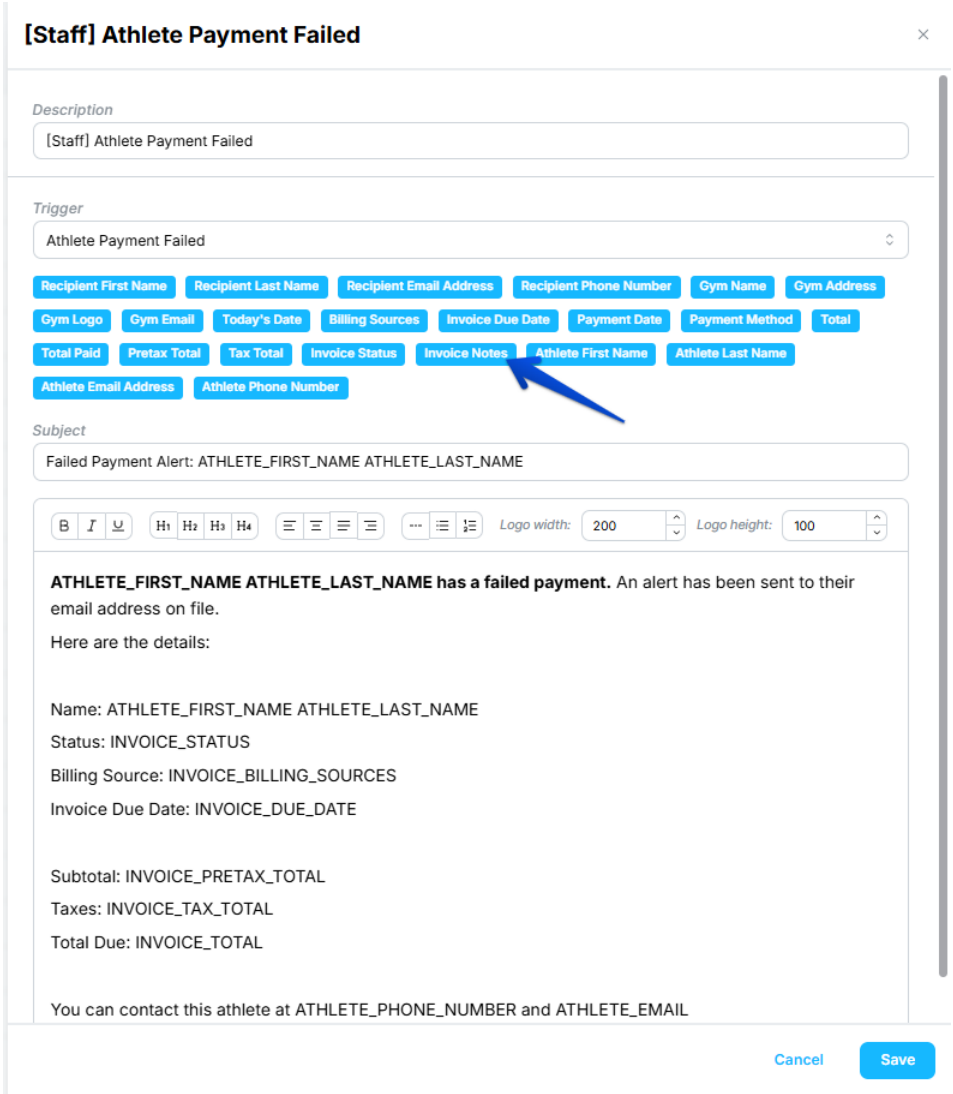
New: Invoice Notes Variable for Invoice Flow Templates

2026-11-11 - Sandy Tannheimer - Feature Updates

You can now show the note staff wrote on an invoice in your invoice emails and texts. Templates for the six invoice flows in Kilo GMS have a new **Invoice Notes** variable: add it to a template, and the invoice's note appears in the message.



- Available on six invoice triggers: **Payment Successful**, **Payment Failed**, **Invoice Voided**, **Invoice Past Due**, **Invoice Upcoming**, and **Payment on Autopay Upcoming**
- Emails keep the note's formatting, and SMS messages show it as plain text
- Subject lines never include the note

- Existing templates stay as they are until you add the variable

  Warning

  Once you add Invoice Notes to an athlete-facing template, every note on that invoice is sent to the athlete, including older notes written for internal use, such as collections history or the reason for a hold. Review the notes on your open invoices before adding the variable.

For the full walkthrough, see Managing Invoice Actions and Activity Tracking.

- Tags
- Feature Update