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Your Stripe Dashboard in Kilo GMS

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Your **Stripe Dashboard** gives you a built-in view of your gym's payments, payouts, and balance without leaving Kilo GMS. Every account with an active Stripe connection can access it, and Gym Owners can control which staff members are allowed to see it.

What you can do with the Stripe Dashboard

- View your Stripe payments, payouts, and balance directly inside Kilo GMS
 - Access the embedded Stripe Dashboard regardless of which type of Stripe Connect account your gym uses
 - Control which staff members can open the Stripe Dashboard with a dedicated permission
 - Use the Stripe Dashboard from the Staff mobile web view, not just desktop
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How do I access the Stripe Dashboard?

1. Look for **Stripe** in the left sidebar menu.

Dashboard

Kiosk

▸ Calendar

▸ Workouts BETA

▸ Products

▸ Users

▸ Events

▸ Documents

Invoices

▸ Payroll

▸ Notifications

▸ Integrations

Stripe Dashboard

1. Click **Stripe** to open the embedded Stripe Dashboard.

Note

Note: Demo gym accounts without a real Stripe Connect account do not show the Stripe menu.

How do I control which staff members can access the Stripe Dashboard?

Gym Owners can allow or restrict individual staff members' access to the Stripe Dashboard using the "Access Stripe Dashboard" permission in Staff Permissions. By default, this permission is enabled for Gym Owners and disabled for all staff members, so you decide who else should see it.

1. Go to **Staff → Permissions**.
2. Find the staff member you want to update.
3. Locate the **Stripe** permission box, listed just below **Payroll**.

▼ **Permissions**

Dashboard Metrics and Reports

- ☐ View Business Metrics
- ☐ View Accounting Reports
- ☐ View Payment Reports
- ☐ View Athlete Reports
- ☐ View Package Reports
- ☐ View Utilization Reports
- ☐ View Reservations Report

Calendar and Events

- ☐ Create/Edit/Delete Event Types and Locations
- ☒ Create/Edit/Delete Events and Attendance
- ☐ Create/Edit/Delete Programming
- ☒ Use Kiosk

Products

- ☐ Create/Edit/Delete Package Templates
- ☐ Create/Edit/Delete Retail, Fees, and Miscellaneous Items
- ☐ Create/Edit/Delete Tax Rates
- ☐ Manage Sales Portal

1. Check **Access Stripe Dashboard** to grant access, or leave it unchecked to keep it restricted.

2. Click **Save**.

Note

When this permission is disabled for a staff member, both the Stripe menu and its pages are hidden for that person. They also can't reach the Stripe Dashboard by navigating directly to its URL.

Frequently asked questions

Does every gym now have access to the Stripe Dashboard?

Yes, as long as your account has an active Stripe connection. The embedded Stripe Dashboard is available to every Kilo GMS account with an active Stripe connection, regardless of which type of Stripe Connect account you use. If you don't have an active Stripe connection, you'll see the Stripe onboarding experience instead.

Who can see the Stripe Dashboard by default?

Gym Owners can see it by default; staff members cannot until you grant them access. The "Access Stripe Dashboard" permission is enabled for Gym Owners and disabled for all staff members, including staff accounts created after this permission existed. Use Staff Permissions to turn it on for any staff member who needs it.

Can staff members access the Stripe Dashboard from their phones?

Yes. The Stripe menu is available in the Staff mobile web view as well as on desktop, so staff with the right permission can check it from either.

What happens if a staff member without permission tries to open the Stripe Dashboard directly?

They're blocked, even if they navigate straight to the Stripe Dashboard's URL. The "Access Stripe Dashboard" permission controls access everywhere, not just whether the menu item is visible.

Why don't I see a Stripe menu on my demo account?

Demo gym accounts don't have a real Stripe Connect account, so the Stripe menu stays hidden. This matches how demo accounts have always worked.

Helpful tips

- Check Staff Permissions after adding a new team member. Stripe access is off by default for everyone except Gym Owners.
- If a staff member says they can't find the Stripe menu, confirm their "Access Stripe Dashboard" permission is checked before troubleshooting further.

- The Stripe menu and dashboard behave the same on mobile web as on desktop, so staff can check payouts on the go.
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When this feature is most helpful

- Checking your gym's Stripe balance and payouts without leaving Kilo GMS
 - Giving a manager or front-desk lead visibility into payments without giving them full owner access
 - Onboarding new staff and deciding who should see financial information
 - Reviewing payment activity from a phone between classes
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If you have questions about the Stripe Dashboard in Kilo GMS, our Support team is happy to help. Reach us at **hello@usekilo.com**.

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