Stop on Response Setting Explained

Mavilyn Carlos - 2026-11-06 - Automation (Workflows)

The **Stop on Response** setting ends a campaign or workflow for a contact when they reply to a message sent from that automated sequence. Your Gym Lead Machine account uses it on several sequences by default, so contacts who have already replied stop receiving further automated messages.

What you can do with Stop on Response

- End an automated sequence for a contact as soon as they reply to it
- Hold back the next steps in a sequence when they depend on the contact's response
- Avoid overwhelming contacts with more messages after they've replied

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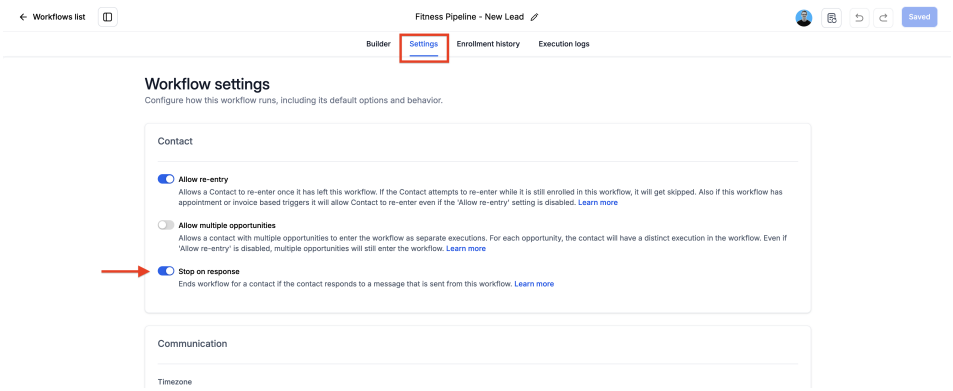
Which sequences have Stop on Response turned on?

By default, your Gym Lead Machine account is built with Stop on Response enabled on these five communication sequences:

- New Lead
- Long-Term Lead
- Pricing
- Lead Magnet
- Cancelled-Reactivation

How does Stop on Response work?

Stop on Response triggers only when a contact replies to a message sent by the campaign or workflow itself. When that happens, the sequence ends for that contact. This can be toggled on or off in each individual workflow’s settings:

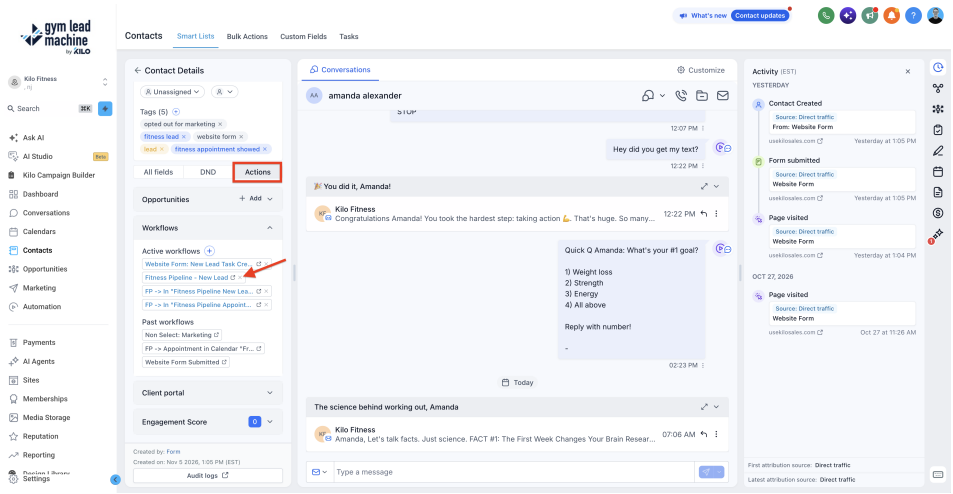


NOTE: If you send a manual message before the automated messages start, or while they're running, and the contact replies to your manual message, **Stop on Response does not trigger**. The contact stays in the automation.

What if a contact replies to a manual message instead?

Remove the contact from the campaign or workflow yourself, from their contact card. Stop on Response won't remove them automatically in this case.

1. Go to **Contacts**.
2. Search for the contact's name.
3. Open their contact card.
4. Click on **Actions -> Workflows** section in the left column.
5. Click the **x** next to the campaign or workflow name.



If you have questions about Stop on Response in Gym Lead Machine, our Support team is happy to help. Reach us at **hello@usekilo.com**.