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## Set Up Missed Call Text Back

Laura Gibson - 2026-08-13 - [Settings & Integrations](#)

**Missed Call Text Back** is a Voice Settings option in your Gym Lead Machine phone system. When it is enabled, a text message is sent in response to a call your gym does not answer, and you can customize the wording of that message. This article covers where the setting lives, how to turn it on, and how to edit the message.

Watch the video below for a walkthrough, or read on for the full guide.

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### What you can do with Missed Call Text Back

- Enable an automatic text response to unanswered calls
- Customize the message that callers receive
- Manage the setting alongside the rest of your phone system settings

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### How do I turn on Missed Call Text Back?

1. Go to **Settings** → **Phone System**.
2. Open **Voice Settings**.
3. Find **Missed Call Text Back**.
4. Select **Enable**.

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## How do I change the message that gets sent?

The message wording is edited in the same place as the setting itself, so you can turn the feature on and set your text in one visit.

1. Go to **Settings → Phone System**.
2. Open **Voice Settings**.
3. Locate **Missed Call Text Back**.
4. Replace the existing message text with the wording you want callers to receive.

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## Frequently asked questions

### Where do I find the Missed Call Text Back setting?

**It lives in your phone system's voice settings: go to Settings → Phone System, then open Voice Settings.** Missed Call Text Back is listed there alongside your other voice options, and both the on/off control and the message wording are in that same spot.

### Can I change the wording of the automatic text, or am I stuck with the default?

**You can change it to whatever you want.** The message is fully editable in **Voice Settings**, so you can write the reply in your gym's own voice rather than sending generic wording.

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## Helpful tips

- Read the message wording before you leave the page so you know exactly what a caller receives
- Keep the text short, since it goes out as a text message
- Say who you are in the message so the caller recognizes your gym

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## When this feature is most helpful

- Busy class and training hours when nobody can get to the phone
- Calls that come in after hours or on days you are closed
- Gaps in front desk coverage
- Prospective members calling for the first time

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If you have questions about Missed Call Text Back in Gym Lead Machine, our Support team is happy to help.

Reach us at **hello@usekilo.com**.

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