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Sender Details for Email Notifications

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With the release of **Flows** and Kilo's enhanced email notification capabilities, we're excited to introduce a new **Sender Details** setting. This feature allows you to manage the "From Name," "From Email," and "Reply-To" email address for all notifications sent from your Kilo account.

How to Update Your Sender Details:

1. Log in to app.usekilo.com
2. Click your name in the lower left corner
3. Select **Settings**
4. Find **Sender Details**
5. Click **Edit** to update the settings
6. Save your changes

What Each Setting Means:

- **From Name:** The name displayed in the recipient's inbox alongside the subject line (typically your business name).
- **From Email:** The email address shown when the recipient hovers over the sender details in their inbox.
- **Reply-To Email:** The address where replies to the notification emails will be sent. This can be different from the From Email.

Default Setup by Our Team: When we create these settings for your account, we'll pre-configure them as follows:

- **From Name** will be set to your business name.

- **From Email** will match your business email.
- **Reply-To Email** will use the same email username as the From Email.

You're welcome to customize these settings at any time by following the steps above.

For Existing Users and New Accounts: Your Kilo system is now connected to the same sending IP address as your **Gym Lead Machine (GLM)** account. This integration enhances email deliverability and ensures that replies to notifications are directed to your **GLM Conversations**, where your team can efficiently manage them.

Related to this Kilo update, we've improved the Account Settings help doc for Kilo GMS - [here](#).