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Request Custom Website Changes

Mavilyn Carlos - 2026-07-18 - [Requesting Edits](#)

At Kilo, we want your website to feel like a perfect fit for your gym, and we're here to help you keep it updated, functional, and looking great.

You can request a wide variety of edits through our [Request Library](#). These forms cover the most common updates our clients need, like updating class times, adding a new coach, or replacing photos.

What If You Don't See What You Need?

If you need something that isn't listed in our request forms, no problem! Just send us an email at **hello@usekilo.com** and let us know what you're looking for.

We'll review your request and let you know if:

- **It can be done free of charge:** Many simple changes not listed can still be handled quickly.
- **It can be done, but may require a one-time fee:** This applies to larger or more complex changes like:
 - Custom design work outside your template
 - New features
 - Rebuilding existing pages
- **It's not possible:** In rare cases, a request may go beyond the capabilities of your current website setup, or conflict with best practices (e.g., heavy third-party scripts, unsupported design plugins).

We'll always be transparent and work with you to find a solution that fits your goals and your budget.

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