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## Sales Portal Purchases for Family Members

Laura Gibson - 2026-10-06 - [Sales Portal](#)

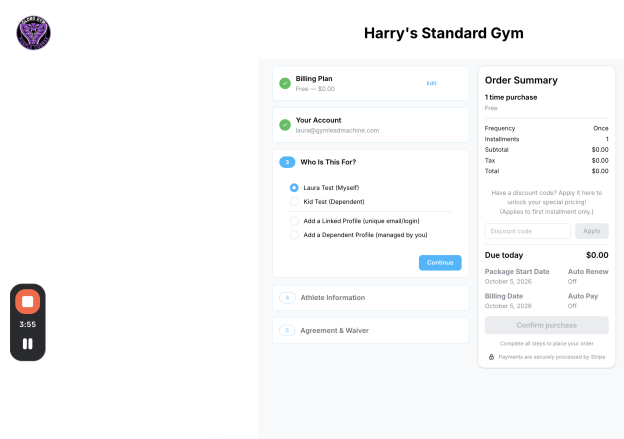
Buyers in your Sales Portal and the Kilo app can **purchase a package on behalf of someone else**, such as a child, partner, or family member. They choose who the purchase is for during checkout and can create the right profile at that point, so the person doesn't need a profile before the purchase.

### What you can do with purchasing on behalf of an athlete

- Let buyers purchase for themselves or someone else in the same checkout
- Let buyers create a linked or dependent profile during checkout
- Tie each purchase to the correct athlete from the start
- Keep attendance, billing, and communication records accurate

### How buyers choose who the purchase is for

1. The buyer chooses a billing plan, then logs in or creates an account in the **Your Account** step. This is the buyer's own account, even when they're purchasing for someone else.
2. In the **Who Is This For?** step, the buyer selects themselves (shown with their name and **(Myself)**), someone already connected to their profile, **Add a Linked Profile (unique email/login)**, or **Add a Dependent Profile (managed by you)**.



3. The buyer clicks **Continue** and completes the rest of checkout.

The **Order Summary** lists the **Athlete** the package is for, so the buyer can confirm it's going to the right person

before clicking **Confirm purchase**. For every checkout step, see [Sales Portal Checkout in Kilo GMS](#).

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## Linked profile vs. dependent profile: which should buyers choose?

| Profile type             | Best for                                                                    | How they log in                                                | Who signs the waiver                              |
|--------------------------|-----------------------------------------------------------------------------|----------------------------------------------------------------|---------------------------------------------------|
| <b>Linked Profile</b>    | A partner, adult family member, or older child with their own email address | With their own email and password                              | The linked athlete, later, from their own account |
| <b>Dependent Profile</b> | A child or family member who shares the buyer's email address               | They don't log in separately. The buyer manages their account. | The buyer, during checkout                        |

Both profile types appear as connected profiles on the athlete records after the purchase.

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## Frequently asked questions

### Does the person need a profile before someone buys a package for them?

**No. The buyer can create a linked or dependent profile during checkout.** If the person is already connected to the buyer's profile, they appear as an option in the **Who Is This For?** step.

### Why does a linked athlete still need to sign a waiver after the purchase?

**A linked athlete has their own account, so they sign their own waiver from that account.** The buyer accepts the agreement during checkout because they're the one being billed.

### Can a dependent log in to Kilo?

**No. A dependent shares the buyer's email address and doesn't have a separate login.** If the person needs their own login, the buyer should choose **Add a Linked Profile** and use that person's email address.

### Whose payment method is used?

**The buyer's.** Payment methods added to a main account or any of its linked or dependent profiles are shared across the whole account group.

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If you have questions about purchasing on behalf of an athlete in Kilo GMS, our Support team is happy to help. Reach us at [hello@usekilo.com](mailto:hello@usekilo.com).

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