Give Your Marketing Agency Access to Your Website

Laura Gibson - 2026-11-24 - Your Website is Live

If you work with a **marketing agency** or SEO consultant, you can give them access to your website. Your agency receives the same access level you have, or a lower one, and only when you request it.

What your agency can do with Editor access

- Edit page and post titles and URL slugs
- Edit headings and page copy
- Add image alt text
- Add internal links between pages and posts
- Set the SEO title, meta description, and focus keyword in **Rank Math**, the SEO plugin installed on every website Kilo hosts

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Access levels for your agency

The access level your agency can have depends on your website type.

Website type	Access level	What it allows
Editable	**Editor**	Update pages, blog posts, and theme settings
Editable, Website Only	**Website Only Editor**	Update pages, blog posts, and theme settings
Concierge	**Author**	Write and publish blog posts; our team makes page updates for you

Note

Administrator access stays with the Kilo website team, since Kilo hosts, maintains, and secures your website.

How do I give my agency access to my website?

Email hello@usekilo.com with the details for each person who needs access. Include:

- The person's name
- The person's email address
- The access level you'd like them to have

Our team sets up the access for you.

What Kilo handles

Technical SEO is built into your website template and maintained by our team. This includes site structure, sitemaps, schema, page speed, indexing, and redirects.

Kilo also audits every website quarterly. You can request an audit report at any time by emailing **hello@usekilo.com**.

Frequently asked questions

Can my agency get Administrator access to my website?

No. Administrator access stays with the Kilo website team. Kilo hosts, maintains, and secures your website, so your agency can have Editor, Website Only Editor, or Author access, depending on your website type.

How do I give my agency access to Google Analytics?

You can add your agency as a user in Google Analytics yourself, or email Support and we'll add them for you. Your website's traffic data is in Google Analytics, and you're an admin on that account.

Can my agency install plugins or connect SEO tools?

Your website uses an approved list of plugins, so plugin and tool requests go through our website team. To request a plugin or connect a tool such as Rank Math Pro, email **hello@usekilo.com**. Our website team reviews each request.

Can I get an SEO audit report for my website?

Yes. Kilo audits every website quarterly, and you can request an audit report at any time. Email **hello@usekilo.com** to request one.

If you have questions about giving your agency access to your website, our Support team is happy to help. Reach us at **hello@usekilo.com**.

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