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Credit-Based Packages

Laura Gibson - 2026-09-09 - [Packages & Memberships](#)

We know many gyms rely on 'packs' to give athletes flexibility while still keeping memberships structured and predictable. A common challenge has been that athletes often use all their credits **before** their package's expiration date—leaving Owners to manually step in, adjust usage, or process early renewals.

To help streamline operations and reduce manual work, Kilo has expanded its package model to support **credit-based packages**.

Credit-Based Auto-Renewal

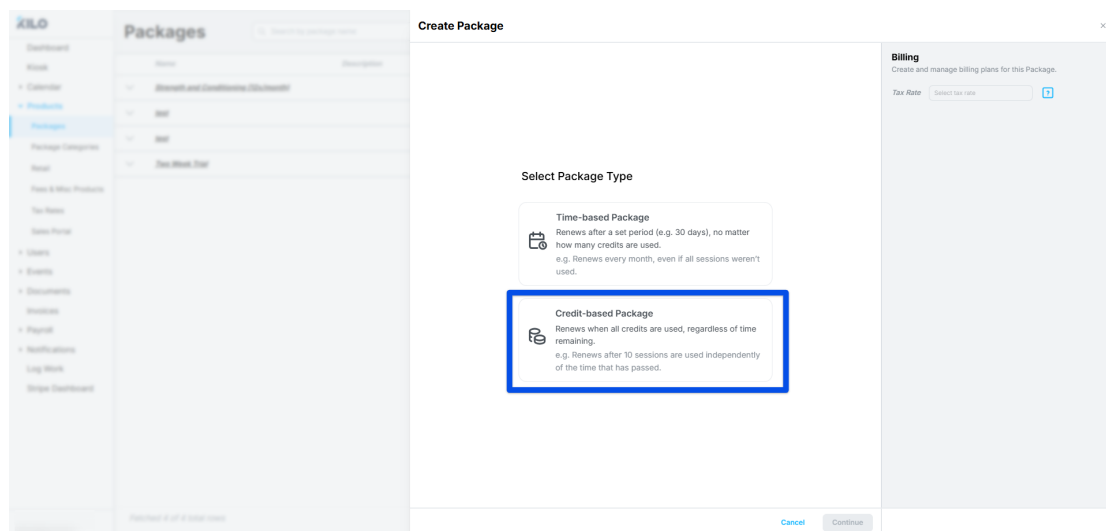
With this package model, packages can now **automatically renew when all credits have been consumed, not just when the time period expires**. This gives gyms and athletes a more seamless experience that aligns with real-world usage.

Note

A credit-based package will be renewed once all limited credits have been **checked in**, regardless of when the reservation was made. These packages **do not have a validity period**.

The new feature allows:

- Owners the ability to select between **Time-based** or **Credit-based** packages when + Package is selected



Package creation

- Credit-based packages will need to be created as new packages in Kilo GMS. All current packages are 'time-based.'
- Renewals on Credit-based packages will be triggered when **the last credit is checked in**
- Alerts will be received at check-in, and an email will be sent to the athlete when the last credit is used



Mateo's House of Muscle

← Back to classes

CrossFit

Starts in 5'

Monday - 10:00AM to 11:00am / James Gordon

Reserved

Checked In

Eligible

Search for athletes

Mateo Lopez

Check In

Mateo Lopez

Check In

Mateo Lopez

Check In

Mateo Lopez

Check In

Notification during check-in





Your Package Will Renew Tonight!

[athlete name],

You've used all the credits in your current package. A new package will be generated tonight.

If you don't want this package to renew, please cancel it directly from your Athlete App.

[Go to athlete app](#)

Email notification to Athlete

The Sales Portal will also indicate if a package is credit-based or time-based.



Package Title...

Category

This package includes a tailored mix of sessions designed to support your training goals. Details about the specific program, schedule, and benefits will appear here once confi...

 Single Billing Plan

\$0.00

 Auto-renews

 Credit-based

[View Details >](#)

Video

📺 Looking for a bit more insight into credit-based packages? [Check out this short walkthrough video.](#)

If you have questions or need help setting up your first credit-based package, our team is here to support you!
Email hello@usekilo.com.