Choose a Kilo GMS Launch Date

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Your **launch date** is the day you fully switch your gym over to Kilo GMS. Setting a launch date is an important step in your onboarding journey, and choosing the right time helps make the transition smooth for both your staff and your athletes.

Factors to consider when choosing a launch date

Your ideal launch date may depend on several key factors.

Your current provider's cancellation date. Make sure you have enough time to transition before you lose access to your previous system.

Membership billing cycles. Consider aligning your launch with a billing period so you avoid mid-cycle disruptions.

Staff and athlete communication. Plan when and how you will tell your team and your members about the change, including any training they need.

Testing and familiarization. Allow time to explore Kilo GMS, set up your packages, and confirm everything is configured correctly before you go live.

What happens on your launch date?

Your launch date is when you fully switch to Kilo GMS. This means:

- Running the majority of your billing through Kilo GMS
- Athletes logging in to make reservations
- Staff using Kilo GMS to track attendance and process sales

Keep your Success Manager in the loop

Once you have selected your launch date, let your Success Manager know. They will schedule follow-ups and provide support so your transition goes smoothly.

Planning ahead makes your switch to Kilo GMS as seamless as possible.

If you have questions about choosing a launch date in Kilo GMS, our Support team is happy to help. Reach us at **success@usekilo.com**.

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