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Check Your Credits in the Kilo App

Laura Gibson - 2026-10-06 - [Packages & Payments](#)

You can **check how many credits you have** at any time in the Kilo app. Your gym uses credits to track how many classes your package covers, and a credit is used the moment you reserve a class, before you attend it. Checking your credits shows you what's left to book and which classes your credits can be used for.

What you can do

- See how many credits you have available right now
 - See how many credits you've used in your current credit period
 - Check which classes your credits can be used for
 - See which credits are valid on a specific day
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How do I see how many credits I have?

1. Open the Kilo app.
2. Tap your profile picture in the upper left. If you haven't added a photo, it shows a placeholder icon.
3. Tap **My Packages**.
4. Tap your package to open **Package Detail**.



Package Detail

CrossFit 12x Per Month

Active

10/03/2026 - 11/03/2026

5 credits available now

Package details

Package type	Time-based
Auto-renew	On
Duration	1 month
What's included	—

Mix pack includes

CrossFit • Hyrox

Credit periods	Credits used
Active	
Oct 03 – Nov 02	7/12

The top of **Package Detail** shows your package dates and how many credits you have available now. Further down you'll find:

- **Package details:** your package type, whether **Auto-renew** is on, and how long each package period lasts
- **Includes:** the classes your credits can be used for
- **Credit periods** and **Credits used:** how many credits you've used out of the total for each period, for example 7/12

How do I see which credits are valid on a specific day?

1. Tap your profile picture in the upper left.
2. Tap **Credits**.
3. Check the **Validity Date** at the top. It starts on today's date.
4. To see credits for a different day, tap **Validity Date** and pick a date from the calendar.

1:30



Credits

Validity Date *

October 7, 2026



Mix-pack: CrossFit, Hyrox

 10/03/2026 - 11/02/2026

 5 of 12 credits left

Includes

CrossFit • Hyrox

From

CrossFit 12x Per Month

Mix-pack: Hyrox, 60m Personal Training

 09/20/2026 - 10/19/2026

 4 of 4 credits left

Includes

Hyrox • 60m Personal Training

From

Personal Training 4x Per Month



Schedule



Workout



Reservations

Each set of credits shows its dates, how many credits are left (for example, 5 of 12 credits left), the classes it **Includes**, and the package it comes **From**. If you have more than one package, each one's credits appear separately.

Why do I have fewer credits than I expected?

Your upcoming reservations are already using credits. A credit is used when you reserve a class, so every class you've booked for later in your credit period counts against your total right away.

For example, if your package gives you 12 credits and you have 7 classes reserved, you'll see 5 credits available now, even if you haven't attended any of those 7 classes yet.

To see your upcoming reservations, tap **Reservations** at the bottom of the app. If you've reserved a class you no longer plan to attend, cancel it, and the credit goes back to your package.

Note

Reserving only the classes you plan to attend keeps your credits available for when you need them and leaves open spots in class for other athletes.

Frequently asked questions

Does a credit get used when I reserve or when I check in?

When you reserve. The credit is set aside for that class as soon as your reservation is made. If you cancel the reservation, the credit goes back to your package.

Can I use my credits for any class?

Your credits work for the classes listed under Includes. Check **Includes** on your package in **My Packages**, or on each set of credits in **Credits**. If a class you want isn't listed, check with your gym about which package covers it.

Can I reserve classes in my next package period?

Yes, if your package renews automatically. When **Auto-renew** is on, you can reserve classes in your next package period as soon as your gym's booking window opens for them. Those reservations use credits from your next period.

What's the difference between My Packages and Credits?

My Packages shows the details of each package you have. **Credits** focuses only on your credits. Use **My Packages** to see your package type, renewal, and credits used per period. Use **Credits** to see how many credits are left in each set and check which credits are valid on a specific day.

Helpful tips

- Check your credits before booking several classes at once, so you know how many you have left
 - Count your upcoming reservations when your available credits look low
 - Cancel reservations you won't make so the credit goes back to your package
 - Use the **Validity Date** picker to check whether you'll have credits on a future day
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If you have questions about your account, your membership, or the classes at your gym, contact your gym administrator. They manage your account in Kilo and can help you directly.

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