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Buy a Package for a Family Member

Laura Gibson - 2026-10-06 - [Packages & Payments](#)

You can **buy a package for a family member**, such as your child or partner, and keep them connected to your account. How you do it depends on whether they're already connected to your account.

What you can do

- Buy a package for a family member who's already connected to your account
 - Add a child or another family member to your account while buying their package
 - Pay for your family members' packages from your account
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Buy for someone already connected to your account

1. Open the Kilo app and switch to their profile. For steps, see [Switch Profiles and Gyms in the Kilo App](#).
2. Tap the person icon in the top left corner to open your **Account**.
3. Under **Packages**, select **Purchase Packages**.
4. Choose the package and billing plan, and complete the purchase. For details, see [Buy a Package in the Kilo App](#).

A linked family member can also log in with their own email and password and buy a package for themselves.

Note

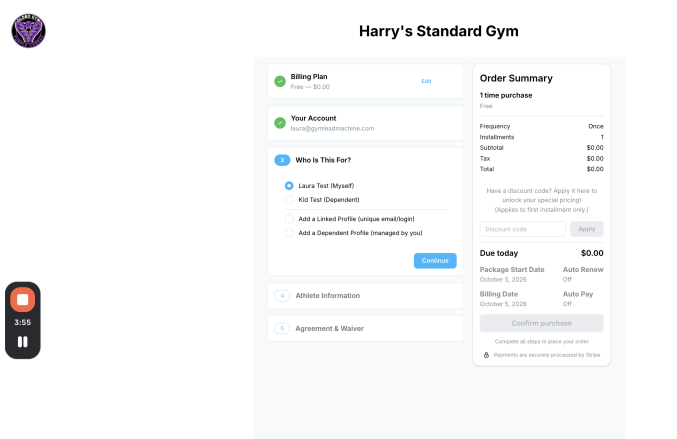
A purchase in the Kilo app is for the profile you're logged in to. Switch to your family member's profile before you start, or the package is added to your own profile.

Add a family member while you buy

You can add a family member to your account only while buying a package for them. To do this, use a purchase link from your gym, such as a **Join Now** button on its website or a link your gym sends you by email or text.

1. Open the link from your gym and choose the package and billing plan.
2. In the **Your Account** step, choose **I have an account** and log in with your own email and password. If you don't have an account yet, choose **I'm new here** to create one.
3. In the **Who Is This For?** step, choose **Add a Linked Profile (unique email/login)** or **Add a**

Dependent Profile (managed by you).



The screenshot shows a mobile app interface for 'Harry's Standard Gym'. The main screen is titled 'Who is this for?' and has four options: 'Laura Test (Myself)', 'Kid Test (Dependent)', 'Add a Linked Profile (unique email/login)', and 'Add a Dependent Profile (managed by you)'. The 'Add a Dependent Profile' option is selected. To the right, an 'Order Summary' shows a '1 time purchase' for 'Free'. It lists 'Frequency: Once', 'Installments: 1', 'Subtotal: \$0.00', 'Tax: \$0.00', and 'Total: \$0.00'. Below this, it says 'Due today: \$0.00' and 'Package Start Date: October 5, 2020'. At the bottom, there is a 'Confirm purchase' button and a note 'Payments are securely processed by Stripe'.

4. Click **Continue**, then enter your family member's details. For a linked profile, enter their first name, last name, and email address. For a dependent profile, enter their first and last name.
5. Fill in any other details your gym asks for, such as a phone number, and complete the remaining steps.
6. In the **Order Summary**, check that the **Athlete** shown is your family member, then click **Confirm purchase**.

Linked profile vs. dependent profile: which should you choose?

Profile type	Best for	How they log in	Who signs the waiver
Linked Profile	A partner, adult family member, or older child with their own email address	With their own email and password. You can also switch to their profile from your account.	Your family member, after the purchase, from their own account
Dependent Profile	A child or family member who shares your email address	They don't log in separately. You manage their account by switching to their profile.	You, during checkout

Frequently asked questions

Can I add a family member to my account without buying a package?

No. You can add a family member only while buying a package for them. To connect someone to your account another way, contact your gym administrator.

My family member already has an account at my gym but isn't connected to mine. Can I buy a package for them?

Contact your gym administrator. You can buy packages only for family members connected to your account, and your gym administrator can help with anyone else.

My gym hasn't shared a purchase link. How do I add my child?

Contact your gym administrator. They can send you a link or help you get your child set up.

Why don't I see Who Is This For? in the Kilo app?

The Kilo app buys for the profile you're logged in to. To buy for someone already connected to your account, switch to their profile first. To add someone new, use a purchase link from your gym.

Whose payment method is charged?

Yours. Payment methods on your account are shared with the family members connected to it.

Does my linked family member need to sign anything?

Yes. A linked family member signs their own waiver from their own account after the purchase. They'll find it under **Documents** on the **Not signed** tab. For steps, see [Sign Your Documents and Waivers in the Kilo App](#).

Helpful tips

- Choose **Add a Linked Profile** for anyone who wants to log in and book their own classes.
 - Check the **Athlete** in the **Order Summary** before you confirm, so the package goes to the right person.
 - Switch back to your own profile after buying for a family member in the Kilo app.
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If you have questions about your account, your membership, or the classes at your gym, contact your gym administrator. They manage your account in Kilo and can help you directly.

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